



THE HYDE COLLECTION

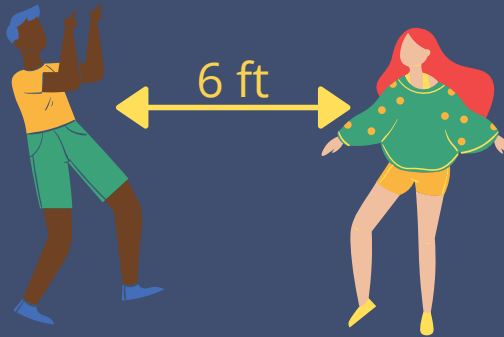
WHAT TO EXPECT WHEN YOU VISIT YOUR MUSEUM

The Hyde Collection is following every guideline and recommendation from the CDC, Governor Cuomo and Warren County.

We ask that anyone planning to visit the Museum check their temperature on the day of their visit. If you or anyone in your group is not feeling well, we ask that you reschedule your trip by calling the Admission Desk at (518) 792-1761 x350.

WEAR A MASK

You will not be allowed into the museum without a mask.



SOCIAL DISTANCE

Follow a path clearly marked with arrows and designated viewing areas to avoid the clustering of groups.



WASH YOUR HANDS

There will be hand sanitizing stations located throughout the galleries.



AUDIO TOURS

Audio tours will be available to download. Please bring headphones with you or keep the volume low.

Text the word "Hyde" to 565-12 and follow the prompt. Message and data rates may apply per your provider.



ARRIVE ON TIME

Please arrive five minutes prior to your scheduled time. Stay outside the museum until the lobby is clear. You do not need a ticket. All you need is your confirmation # to check in.

FEELING ILL? STAY HOME

Please stay home if you're feeling ill. This will keep our community and staff safe. Call us to let us know if you need to cancel or reschedule.



Museum Store



We want to make everyone's shopping experience safe. We are equipped for "contactless" payment at the front desk.

Although we do accept cash and checks, we strongly encourage visitors who plan to purchase items from our museum shop to bring a debit or credit card to limit the interaction between employee and guests.

The museum shop will be open Thursday through Sunday from 10 am to 5 pm. The store will be closed from noon to 1 pm daily for cleaning.

Cancellation Policy

REFUND POLICY: If you do not call to cancel appointment within 24 hours of your booking time, you will not receive a refund.

EXCHANGE POLICY: If you're unable to make your scheduled appointment due to an illness or conflict, please call us within 24 hours so we can reschedule you for another time that would work better.

NO SHOW POLICY: Due to COVID-19 restrictions, we are limited on the number of people we can accommodate in a day. We do ask that you call the museum to let us know you are unable to make it in to your scheduled appointment. If you do not notify us, then you will not receive a refund.



Please call us!

518-792-1761, ext. 350

Exhibitions

August 1, 2020 to January 3, 2021

Historic Hyde House

Images of the People: Russian Lacquer Painting

J. S. Wooley, Adirondack Photographer

The 2020 High School Juried Show will remain online only.



For more information about our collection and exhibitions, visit our website at www.hydecollection.org/exhibitions

Have a fun & safe visit!